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| **PERSONAL INFORMATION**  NAME : William Su Kuo Wee  Nationality : Singaporean  **Contact Details**  Address : Block 583, Pasir Ris Street 53, #13-29, Singapore 510583  E-mail : [sukwwilliam@Yahoo.com](mailto:sukwwilliam@Yahoo.com)  Mobile/Cell Phone : (65) 9788-9062 | William Su |

**ACADEMIC QUALIFICATIONS**

**MBA in** **Strategic Management** from the Nanyang Business School, Nanyang Technological University, Singapore

**B.Sc. degree** **majoring in Management Information Systems** from the University Of Tennessee, USA.

**CURRENT POSITION**

William is currently working as the Head of Funds Services Technology team in Standard Chartered Bank managing the mission critical investment banking applications (such as Multifonds FA, Multifonds TA, Charles Rivers, Equitrak, etc) supporting the business operation covering Standard Chartered Bank’s (SCB) global foot prints. His responsibilities include end-to-end management of projects and application enhancements, vendor management and working closely with the business stakeholders to implement technology strategies to transform the business.

Prior joining SCB, William headed CitiBank’s Asia Pacific Securities & Funds Services Technology team in Singapore Regional Head office, William was overall responsible for driving the Securities and Funds Services Business Solutions as well as managing all project implementations for all APAC countries.

**Key SKILLS**

* Business Strategic Formulation
* Technology Governance
* Projects and Team Management
* Solutions Design and Implementation
* Organization Re-structuring

**EMPLOYMENT HISTORY**

**FUNCTIONAL TITLE:** Head of Funds Services Technology (2007 – 2011, 2012 – 2014, 2016 - Present)

**COMPANY:** Standard Chartered Bank Wholesale Banking

**INDUSTRY:** Banking & Finance

**Key Responsibilities:**

1. Work closely with the business stakeholders to implement strategy plans to transform the business.
2. End-to-end management of projects and applications, vendor management on the day-to-day basis.
3. Manage mission critical applications and driving business solutions to support the business needs.
4. Balance and prioritize between business enhancement requests and resource availability to support business initiatives.

**Achievements:**

* Group Technology Techwiz Award Jan – Jun 2010 for GIS Risk and Policy, Technology Solution Delivery.
* Worked closely with head of business to enhance business product offerings and planned out the technology roadmaps for Funds Services business.
* Successfully implemented 5 mission critical applications (Multifonds, Equitrak, CRIMS, MFTA, and Korea Offshore Trustee System) to enable business expansions.
* Built a strong and lean Funds Services Technology team in Singapore as well as in Chennai, India to support all business needs with a track record of zero Severity 1 & 2 incident since implementation.
* Successfully built the necessary skills internally and reduced vendor support cost by 75%.

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**FUNCTIONAL TITLE:** Head of Technology - Securities & Funds Services (2005 – 2007)

**COMPANY:** Citibank N.A.

**INDUSTRY:** Banking & Finance

**Key Responsibilities:**

1. Managing the Securities & Funds Services team to support Citi’s of 7 mission critical application systems (SECORE, SFE, COPES, CDI, Billing, CDS, Multifonds) on various platforms ensuring availability and daily operational readiness as well as support any business initiatives in Global Custody, Direct Custody Clearing and Funds Admin services to keep up with the market practice.
2. Managing a team of over 60 staff delivering quality solutions on budget on time as well as ensuring compliant to the SDLC.
3. Plan & strategize technology investments inline with business objectives and directions as well as working closely with New York and London teams to ensure global technology alignment.

**Achievements:**

* + Replaced entire non-performing support vendor team with a strong highly disciplined team.
  + Set up meaningful and effective controls and checking procedures to guide and improved team performance as well as service quality.
  + Successfully reduced the production errors by 80% in 6 months.
  + Winning appreciations and recommendations from business operations heads.
  + Fine tuned the systems to improve through put and reduces cost per transaction. Provided the technology services that secured the Best Custodian Bank Award for Asia with 97% STP.

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**FUNCTIONAL TITLE:** Entrepreneur (2003 – 2005)

**COMPANY:** Cuisine Spontanae Pte Ltd & Savannah International Holdings Pte Ltd.

**INDUSTRY:** Food & Beverage

**Key Responsibilities:**

1. Managing the company’s business operations.
2. Managing company’s strategies and direction.
3. Responsible for company’s revenue and reporting to shareholders.

**Achievements:**

* Managed to establish an impressive list of clientele from the ministers, ambassadors, to market movers and shakers in the financial industry as well as numerous write-ups in newspapers and magazines.
* Established 2nd venture in Savannah International Holdings in 1.5 years.
* Won the first and largest funding from Spring Singapore in 2004.

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**FUNCTIONAL TITLE:** Regional Strategic Director (2002 – 2003)

**COMPANY:** Cityneon Concept Pte Ltd

**INDUSTRY:** Event Marketing Consultancy

**Key Responsibilities:**

1. Assist IBM in managing its regional event marketing effort.
2. Provide thought leadership and marketing strategies.
3. Grow the marketing consulting arm of the business.

**Achievements:**

* Successfully executed IBM’s ONE VOICE campaign across Singapore, Malaysia, Thailand, Philippines and Indonesia.
* Strategized and executed many unique and successful events for the client wining praises from the Singapore Managing Director.

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**FUNCTIONAL TITLE:** Section Head Call Center technology Support (2001 – 2002)

**COMPANY:** OCBC Bank

**INDUSTRY:** Banking and Finance

**Key Responsibilities:**

1. Lead the support team to maintain the PABX & IVR systems.
2. Enhance and maintain the bank’s key mission critical VR application.
3. Manage system rollout projects.
4. Business Solutions Design.

**Achievements:**

* Effectively supported the ever changing needs of the Call Center where the bank is going through a major expansion in call center technology.
* Successfully select a CRM solution to help the call center to track all client interfaces and enhance client experience.

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**FUNCTIONAL TITLE:** CRM Solution Regional Channel Sales Manager (2000 – 2001)

**COMPANY:** Avaya Communications Singapore

**INDUSTRY:** Networking & Communications

**Key Responsibilities:**

1. Engage and develop Sales channel business partners in the whole South East Asia region.
2. Promote AVAYA’s flagship products in telecommunications and Sale of Client Relation Management Solution through road shows and client forums.
3. Develop and support in-country business partners’ sales activities and close the sales cycle.
4. Maintain good relation with Channel Partners

**Achievements:**

* Established Strong relationships and buy-ins with business partners in Asean countries to promote AVAYA’s flagship products.
* Built a strong sales pipeline in Philippines, Indonesia and Singapore.

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**FUNCTIONAL TITLE:** IT Department Head (1997 – 2000)

**COMPANY:** UBS Warburg & Associates (S) Pte Ltd

**INDUSTRY:** Banking and Finance

**Key Responsibilities**:

1. Managing the technology covering both hardware infrastructure as well as the software applications for the Securities broking business.
2. Managing the team to ensure system availability for the institution dealers as well as the back office settlement & custodian systems.
3. Fulfill any system enhancement requests to meet regulatory or client demand

**Achievements:**

* Promoted to Senior IT manager.
* Restructured the existing IT team to improve functional efficiencies as well as defined the procedures for effective operations.
* Led the team to set up the Server/Data Center that met the industry standard.
* Implemented state of art infrastructures and security procedures.
* Pioneered and developed an Internet/mobile Trading System, Warburg Internet Trading System (WITS) that was the front runner among the competitors during those days.
* Successfully commercialized the system through public road shows.

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**FUNCTIONAL TITLE:** IT Project Team Manager (1994 – 1997)

**COMPANY:** Deutsche Morgan Grenfell Asia Pacific Holdings Pte Ltd

**INDUSTRY:** Banking and Finance

**Key Responsibilities:**

1. Provide IT solutions to Deutche Morgan Grenfell’s regional securities business.
2. Provide business solution to support the business initiatives
3. Mange the technology to ensure zero interruption to the business operations.

**Achievements:**

* Promoted to position after successfully implemented a back-office settlement system converting from AS/400 to Windows in HK and a front office UNIX based trading system in Thailand.
* Successfully designed, developed and implemented an EIS system called Trade Reporting System to provide a consolidated view of the daily trading activities in 5 Asian branches with the options to drill down to the finest details to track the performance of each, branch, each dealers, client exposure and effectiveness of the in-house research team.

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**FUNCTIONAL TITLE:** Senior Project Team Lead (1993 -1994)

**COMPANY:** Andersen Consulting, Singapore (Accenture)

**INDUSTRY:** IT Consultancy

**Key Responsibilities:**

1. Market consulting services to potential clients.
2. Lead a small team of consultants to deliver projects.
3. Provide System Evaluation & Consultation services to clients in different industries.

**Achievements:**

1. Successfully selected and implemented systems for two major clients.
2. Successfully engaged clients through out the projects and winning praises from clients for the professional conduct as well as on-time, on-target, on- budget deliveries.

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**FUNCTIONAL TITLE:** Project Team Lead (1991 – 1993)

**COMPANY:** KPMG Peat Marwick Management Consultants Pte Ltd, Singapore

**INDUSTRY:** Banking and Finance – IT Consulting

**Key Responsibilities:**

1. Lead a team of developers to deliver solutions to KPMG’s clients.
2. Conduct business requirement studies and design solutions.
3. Manage Clients expectation and develop client relationships.

**Achievements:**

1. Designed a PC based accounting system for a major law firm in Singapore tracking consultancy fees and client deposits for accounting reporting.
2. Successfully turned failing relationships with 4 major banks in Singapore and turned the non-profitable projects into profitable projects.

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**FUNCTIONAL TITLE:** Software Engineer (1989 – 1991)

**COMPANY:** Leader Systems, Inc., U.S.A.

**INDUSTRY:** Software Development

**Key Responsibilities:**

1. Design And Develop the Company’s Flagship Product.
2. Research and Develop New Functions.

**Achievements:**

1. Worked as part of a team, successfully developed the flagship product MVP, an insurance Accounting system for insurance company in the US.
2. Selected as member of the elite research team to develop the next generation product.

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**FUNCTIONAL TITLE:** Programmer (1988 – 1989)

**COMPANY:** AMOCO Fabrics & Fibers Company, U.S.A.

**INDUSTRY:** Manufacturing

**Key Responsibilities:**

1. Maintain in-house employee insurance benefit application.
2. Design and code enhancements to the in- house employee insurance benefit application.

**Achievements:**

1. Effectively maintained the employee insurance programs on the company’s IBM DOS mainframe system.
2. Effectively delivered enhancements on time on target.

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**REFERENCES**: Available upon request.